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# Limited Warranty

**Garantie limitée**

**Garantía limitada**

## LIMITED WARRANTY

S.R.Smith, LLC (“S.R.Smith”) warrants to the original retail purchaser that products manufactured by S.R.Smith, when properly assembled and installed in accordance with S.R.Smith’s assembly and installation instructions, and properly used and maintained, shall be free from defects in materials and workmanship for the warranty period of three (3) years from the date of retail purchase, with the following exceptions:

- Replacement products, or parts, provided at no charge are warranted only until the original finished good’s warranty has expired. Purchased replacement parts are warranted for ninety (90) days from the date of retail purchase.
- Game Accessories (ball, pump, net) are warranted for ninety (90) days.
- Resin Transfer Molded (RTM) Slides, Seats, Loungers, and Tables are warranted for one (1) year.
- Rotomolded R-Series Loungers and Tables are warranted for one (1) year.
- Aquatic Lift System Frames (excluding the powder coated finish, which may become scratched with normal use) are warranted for five (5) years.
- Aquatic Lift System Electronic and Motor Components (excluding batteries) are warranted for two (2) years.
- Aquatic Lift Batteries are warranted prorated for one (1) year as follows: 100% of cost during first ninety (90) days, 50% of cost after ninety (90) days.
- Pool Cover Rewinders - Frames (excluding powder coating) are warranted for five (5) years.
- Pool Cover Rewinders - Electronic and Motor Components are warranted for two (2) years.
- EnergySaver Standard Pool Covers are warranted for three (3) years with an additional discount on replacement covers for an additional two (2) years. For full details, please refer to the separate warranty document for this product.
- EnergySaver XER Pool Covers are warranted for four (4) years with an additional discount on replacement covers for an additional three (3) years. For full details, please refer to the separate warranty document for this product.
- Bulkheads are warranted for three (3) years for materials and workmanship and twenty-five (25) years for structural integrity.
- Lighting: See Figure A below

Products	Parts (Years)	Labor (Years)
LED LIGHTING - KELO - FIBERGLASS - MOD-LITE - MICRO - TREQ - COLOR LIGHT STREAM	3	1
POOLLUX TRANSFORMERS AND LIGHTING CONTROLLERS - POWER - PLUS2 - PLUS - PREMIER	2	1
PT-SERIES	2	1
WIRTRAN CONTROL	1	1
TX-30 CONTROL	1	1
WPC CONTROLS	1	1
FIBER OPTIC ILLUMINATORS - 6004 SERIES	3	1
FIBER OPTIC CABLE	1	N/A
WATER FEATURES	1	N/A

**Figure A: S.R. SMITH Lighting Limited Warranty**

Unless otherwise indicated in the relevant product manual or quick start guide, this warranty applies only to products installed and serviced by a contractor who is licensed and qualified in pool equipment by the jurisdiction in which the product will be installed, where such state or local requirements exist. In the event no such state or local requirement exists, the installer and maintainer must be a professional with sufficient experience in pool equipment installation and maintenance. This warranty applies only to products purchased and utilized in the 50 United States and Canada, is limited to the first retail purchaser, is not transferable, and does not apply to products that have been moved from their original installation sites. The liability of Fluidra shall not exceed the replacement of the defective product or its parts, and does not include transportation costs, costs for labor to service or repair the defective product, or any items or materials required to make the repair including, but not limited to, refrigerant and other expendables. Fluidra shall not be responsible for the cost of removal or replacement of any non-conforming product, nor for any other expenses or for damages which might be incurred in such removal and replacement. Fluidra is not responsible for charges or delays incurred when a servicer is unable to perform service due to lock outs, animals, intolerable pool or spa water temperature when entry into pool or spa is required to perform service, service refusals, etc. No reimbursements will be made for loss and/or usage of water, fuel or other resources resulting from product defect. A third party service provider may charge the end-user customer for parts and/or labor required to resolve any issue not covered under warranty, such as improper installation. Fluidra is not responsible for these charges. Product discoloration, or any other cosmetic or superficial damage or deterioration, regardless of its cause, is not covered by this warranty. This warranty specifically excludes fading of materials, microbiological staining of diving boards or pool slides and rust, powder coated finish, or corrosion of any metallic products or parts.

This warranty does not cover failures, defects, malfunctions or complaints resulting from any of the following:

1. Failure to properly install, operate or maintain the product in accordance with Fluidra’s published installation, operation and/or maintenance manuals.
2. The workmanship of any installer of the product.
3. Use of non-factory authorized parts or accessories in conjunction with the product(s).
4. Product modifications or adjustments that are not in accordance with Fluidra’s published installation, operation and/or maintenance manuals.
5. Where applicable, not maintaining proper pool and/or spa chemical balance [pH levels between 7.2 and 7.8, with ideal range being between 7.4 and 7.6; Cyanuric Acid (CYA) between 30 to 100 ppm; Total Alkalinity (TA) between 80 to 120 ppm (100 to 150 ppm for vinyl pools); Total Dissolved Solids (TDS) less than 1500 ppm, not including salt ppm; and Total (or Calcium) Hardness less than 800 ppm, with an ideal range being between 200 ppm and 400 ppm].
6. Where applicable, corrosion, erosion, scaling, calcification or other conditions caused by water hardness, chemical imbalance, or lack of product maintenance.
7. Where applicable, chemical contamination of combustion air; or improper use of pool/spa chemicals, such as introducing chemicals upstream of the heater or cleaner hose, or through the skimmer.

8. Abuse, damage during transit or installation, mis-handling, tampering, vandalism, alterations, accidents, fires, floods, storms, earthquakes, power surges, lightning, pets or other animals, insects and/or their hives or nests, negligence, or acts of God.
9. Freezing, corrosion, cracking, overheating, warping, flooding, moisture intrusion or any other condition caused by or related to weather, climate, improper winterization, improper equipment placement, inadequate ventilation, inadequate water circulation, roof run-off, sprinklers, irrigation systems, or lights or other products on or near the pool/spa or pool/spa equipment pad.
10. Operating the product at water flow rates below minimum, or above maximum, specifications. Operating any product or piece of equipment including, but not limited to, pumps, with insufficient quantities of water.
11. Improper equipment sizing, or product mis-applications including, but not limited to, unsuitable application of a pool cleaner, or use of residential products on commercial applications.
12. Dirty, clogged, blocked, covered or obstructed plumbing, cleaner parts, chlorine generator cells or sensors, pump strainer baskets, pump impellers, heater orifices (including blockage by spider webs), heater grills, doors, flue boxes, flue vents or flue collectors, filter elements, or filter breather tubes.
13. Collateral damage caused by failure of any component including O-rings, pump strainer baskets, DE grids, sand filter laterals, or cartridge elements.

IMPORTANT: WEIGHT LIMIT ON DIVING BOARDS, JUMP BOARDS, STANDS, SLIDES, LADDERS AND LADDER STEPS SHALL BE NOT MORE THAN 250 POUNDS OR 113 KILOGRAMS. EXCEPTIONS: FRONTIER IV BOARD AND BASE NOT MORE THAN 400 POUNDS OR 182 KILOGRAMS. TURBOTWISTER AND TYPHOON SLIDES NOT MORE THAN 275 POUNDS OR 125 KILOGRAMS. HELIX2 AND ROGUE2 SLIDES NOT MORE THAN 250 POUNDS OR 113 KILOGRAMS. CYCLONE SLIDES NOT MORE THAN 175 POUNDS OR 79 KILOGRAMS. SLIDEAWAY SLIDES NOT MORE THAN 125 POUNDS OR 57 KILOGRAMS. VORTEX SLIDES NOT MORE THAN 325 POUNDS OR 147 KILOGRAMS. DESTINATION SERIES AND R-SERIES LOUNGERS NOT MORE THAN 250 POUNDS OR 113 KILOGRAMS.

This is the only warranty given by Fluidra. No one is authorized to make any other warranties on behalf of Fluidra. THE DURATION OF IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES LISTED ABOVE. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Fluidra expressly disclaims and excludes any liability for consequential, incidental, indirect, or punitive damages for breach of any expressed or implied warranty. In no event shall Fluidra be liable for incidental or consequential damages of any nature, including damage to vinyl liners, plaster, aggregate-based pool surfaces, tile, stone, coping, fixtures, skimmers or skimmer covers, plumbing, drains, equipment covers or shelters, landscaping, animals, plants, or dwellings. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. Certain vinyl liner patterns are particularly susceptible to rapid surface wear or pattern removal caused by objects coming into contact with the vinyl surface, including pool brushes, pool toys, floats, fountains, chlorine dispensers, and automatic pool cleaners. Some vinyl liner patterns can be seriously scratched or abraded by rubbing the surface with a pool brush. Ink from the pattern can also rub off during the installation process or when it comes into contact with objects in the pool. Fluidra is not responsible for, and this warranty does not cover, pattern removal, cuts, abrasions or markings on vinyl liners.

This warranty gives you specific legal rights. You may also have other rights that vary by state and/or province. For warranty consideration, contact the original dealer and provide the following information: proof of purchase, model number, serial number, date of retail purchase, and date of installation. The dealer will contact the factory to obtain instructions regarding the claim and to determine the location of the nearest independent service company. If the dealer is not available, you can locate an independent service company in your area by visiting [www.fluidraUSA.com](http://www.fluidraUSA.com) ([www.fluidra.ca](http://www.fluidra.ca) for Canada) or by emailing our Technical Support Department at [productsupport@fluidra.com](mailto:productsupport@fluidra.com), or by calling our Technical Support Department at 800-824-4387. All returned parts must have a Returned Material Authorization number to be evaluated under the terms of this warranty.

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