

TAYLOR WATER TECHNOLOGIES LLC XPRESS FLEX® LIMITED WARRANTY (USA & CANADA)

Taylor Water Technologies LLC ("Taylor") warrants Taylor Xpress Flex® device to be free from manufacturing defects in materials and workmanship for a period of two (2) years from the date of retail purchase, with the following exceptions:

1. Consumable testing supplies, which are not warranted beyond the "Expiration Date" provided on the product. All consumable testing supplies should be consumed by the Expiration Date. Unless otherwise indicated in the relevant video instruction found on TaylorTechnologies.com and operating guide, this warranty applies only to products purchased and utilized in the 50 United States and Canada, is limited to the first retail purchaser, and is not transferable. The liability of Taylor shall not exceed the replacement of the defective product or its parts, and does not include transportation costs, costs for labor to service or repair the defective product, or any items or materials required to make the repair including, but not limited to, other expendables. No reimbursements will be made for loss and/or usage of water, treatment chemicals, or other resources resulting from product defect. Product discoloration, or any other cosmetic or superficial damage or deterioration, regardless of its cause, is not covered by this warranty. This warranty does not cover failures, defects, malfunctions or complaints resulting from any of the following:

1. Failure to properly install, operate or maintain the product in accordance with Taylor's published installation, operation and/or maintenance manuals.
2. Product modifications or adjustments that are not in accordance with Taylor's published installation, operation and/or maintenance manuals.
3. Abuse, damage during transit or installation, mis-handling, tampering, vandalism, alterations, accidents, fires, floods, storms, earthquakes, power surges, lightning, pets or other animals, insects and/or their hives or nests, negligence, or acts of God.

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This warranty gives you specific legal rights. You may also have other rights that vary by state and/or province. For warranty consideration, contact us and provide the following information: proof of purchase, serial number, date of purchase, and date of installation.

Taylor can be reached by emailing our Technical Support Department at TechSupport@TaylorTechnologies.com or by calling our Technical Support Department at 877-837-8548. All returned parts must have a Returned Material Authorization number to be evaluated under the terms of this warranty.

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